



# Scams and doorstep callers



## An easy read guide



### Rogue traders

People who want to do work to your house or garden.

They pretend to be workmen and don't do the work properly.



### Bogus callers

People who tell stories to come into your house. They then take things without your permission.



### Cold callers

People who try and sell things or services at your home.



# What to do



Keep your doors and windows locked.



Use a spy hole or look through a window.



Be polite but firm.  
Say no thank you and shut the door.



Ask for their ID. If they don't have ID say no thank you and shut your door.



Remember things about them in case you have to report them.



Don't believe all leaflets that come through the door.  
They may be getting you to have bad work done.

# How to avoid them

## ATTENTION

### NO COLD CALLERS

We do not buy goods or services from uninvited traders, so please leave.

Failure to comply with this request may constitute an offence under the Consumer Protection from Unfair Trading Regulations 2008.



Put a sticker on your door. Call 0344 800 8020 for a free one



Set up a **No Cold Calling Zone** in your area. Call 0344 800 8020 for more info

# If you feel unsafe



Do not let someone in your house if you feel unsure



Tell someone you trust



0808

223 1133

Report or ask advice from Citizens Advice



In an emergency dial **999**

# Find trusted businesses



**Norfolk**  
Trusted Trader  
by Norfolk County Council

If you need work done to your house or garden call Norfolk Trusted Trader to find trusted businesses.



**0344**

**800 8020**

## Report it



Call **101**  
Norfolk Police



Call Citizens **0808**  
Advice **223 1133**



**Norfolk** County Council

Trading Standards

**Be Scam  
Aware**



Easy Read translation by  
Opening Doors ☎ 01603 631433

